

HOTEL RESERVATION ALERT

Convention Attendees & Exhibitors:

We would like to make you aware of a situation that has been brought to our attention. There is a company, Convention Expo Travel based out of Henderson, Nevada, which has been contacting our attendees and exhibitors to assist with hotel reservations. They are disguising themselves as the Sweet Adelines International Housing Bureau. They are claiming they can get better rates, that rooms are limited or other sales pitch methods. They are NOT the official housing bureau and are NOT affiliated with Sweet Adelines International in any way.

If you receive a call from this company claiming to represent Sweet Adelines International, be aware that this is not sanctioned and **DO NOT MAKE THE RESERVATION**. Convention Expo Travel is **NOT** affiliated with Sweet Adelines International in any capacity.

The Sweet Adelines International official Housing Bureau is Experient. Experient will book rooms at the hotels within the block with previously negotiated rates that Sweet Adelines International has contracted years in advance. The Housing Bureau will never contact you via the phone and solicit your business. They will contact you via phone only if you contact them and ask them to return your call.

If you have already made hotel reservations through Convention Expo Travel, Sweet Adelines International is unable to guarantee the validity of the reservation. If you would like to cancel your reservations, please contact the hotel directly. Additionally, contact your credit card company and tell them NOT to pay the 20% penalty if it is put through by Convention Expo Travel.

Please contact me with any questions. Thank you.

Sincerely,

Kathy Hayes
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